

# Gold Oil Plan \$249.99

We will repair or replace during the life of this agreement, AT NO OTHER CHARGE to our customer, any of the following parts which may become defective due to normal use or wear & tear\*\*\*.

## Controls

- ⇒ Aquastat
- ⇒ Cad Cell Control
- ⇒ Circulator Control
- ⇒ Combination Control
- ⇒ Draft Regulator
- ⇒ Emergency Switch
- ⇒ Fuses
- ⇒ High Limit Control
- ⇒ Low Limit Control
- ⇒ Pressuretrol Control
- ⇒ Primary Control
- ⇒ Reverse Aquastat
- ⇒ Stack Control
- ⇒ Stack Switch
- ⇒ Temperature Gauge
- ⇒ Thermostat (manual)
- ⇒ Triple Aquastat

## Boiler Systems

(One Zone Only)

- ⇒ Bearing Assembly
- ⇒ Circulator Coupling
- ⇒ Circulator Impeller
- ⇒ Complete Circulator
- ⇒ Circulator Motor
- ⇒ Direct Drive Circulators
- ⇒ Thermo-Altimeter Gauge
- ⇒ Zone Valve Complete
- ⇒ Zone Valve Motor
- ⇒ Zone Valve Relay
- ⇒ Zone Valve Stem

## Furnace Systems

- ⇒ Blower Bearings
- ⇒ Blower Belt
- ⇒ Blower Complete
- ⇒ Blower Fan, Pulleys, pads and Wheels

## Fuel Supply Parts

- ⇒ FireMatic Valve
- ⇒ Flare Fittings
- ⇒ Fuel Filter Cartridge
- ⇒ Fuel Filter Complete
- ⇒ Fuel Pump
- ⇒ Fuel Pump Bleeder
- ⇒ Fuel Pump Seal
- ⇒ Fuel Pump Strainer
- ⇒ Oil Line (exposed)
- ⇒ Oil Line Fittings (exposed)

## Burner Assembly

- ⇒ Air Cone and Stabilizers
- ⇒ Air Delivery Tube
- ⇒ Beckett Air Inlet Damper
- ⇒ Burner Coupling
- ⇒ Burner Flange Gasket
- ⇒ Burner Motor
- ⇒ Buss Bar Transformer Lead
- ⇒ Cad Cell Assembly
- ⇒ Cad Cell Eye
- ⇒ Delayed in-line Filter
- ⇒ Delayed Oil Valve
- ⇒ Delayed Oil Valve Coil
- ⇒ Electrodes
- ⇒ Burner blast tube Head
- ⇒ Ignition Cables, Terminals & Connectors
- ⇒ Ignition Transformer
- ⇒ Ignition Wiring
- ⇒ Low Firing Rate Baffle (Beckett)
- ⇒ Low Voltage Transformer
- ⇒ Low Voltage Wiring
- ⇒ Nozzle
- ⇒ Nozzle Adapter
- ⇒ Nozzle Line
- ⇒ Blower Motor (up to 1/3 Hp.)
- ⇒ Blower Pulley
- ⇒ Blower Shaft
- ⇒ Blower Wheel
- ⇒ Fan Control
- ⇒ Filter Alarm
- ⇒ Limit Control

## Annual Tune-up

The Annual Tune-up will be performed once during the service agreement term during regular working hours as scheduled by our service department. The annual tune-up includes:

- Change oil filter (excludes spin on type)
- Change oil nozzle
- Check oil pressure at pump
- Clean and adjust electrodes
- Examine combustion chamber
- Examine combustion head
- Clean transformer bushes & springs
- Clean CAD cell eye
- Oil burner motor
- Oil circulators and bearing assemblies (as needed)
- Inspect boiler unit for leaks
- Check oil lines and fitting for leaks
- Check water fill and pressure
- Check boiler for soot build up
- Check and adjust pump pressure
- Check Primary control safety time out
- Check belts on blower motor and oil motor (as needed)
- Check Draft over fire
- Check Draft at stack
- Check and adjust draft regulator
- Check and adjust smoke to "0"
- Check Co2 and adjust
- Check for CO (carbon monoxide)
- Check and adjust O2
- Check Stack Temp
- Check Efficiency

\*\*\* Heat exchanger brush and vacuum is an additional charge of \$75.00, which includes dismantling the unit to access the heat

# The Platinum Oil Plan \$299.99<sub>a year</sub>

The above plan includes everything Gold Oil Plan plus the  
Following major items.

## Parts

- ⇒ All Circulators
- ⇒ All Zone Valves
- ⇒ Automatic Water Feeder
- ⇒ Baffle
- ⇒ Boiler Valves
- ⇒ Circuit Breaker
- ⇒ Clock Thermostat
- ⇒ Combustion Chamber
- ⇒ Ductwork
- ⇒ Electronic Air Cleaners
- ⇒ Expansion Tank
- ⇒ Exposed Heating Piping
- ⇒ Feed & Flow Valves
- ⇒ Gauge Glass
- ⇒ Low Water Cutoff Float
- ⇒ Low water cutoff switch

- ⇒ Mixing Valve
- ⇒ Purge valve
- ⇒ Pyrostat Radiator Valves
- ⇒ Relief Valves

## Services

- ⇒ Adjusting Boiler Pressure
- ⇒ Adjusting Water Level
- ⇒ Venting of Baseboard or Radiators.

## Humidifiers

- ⇒ Humidifier Fan
- ⇒ Humidifier Motor
- ⇒ Humidifier Pad
- ⇒ Solenoid Valve

## Hot Water Heater Coverage For an Additional \$95

### Annual Tune-up

- ⇒ Coverage includes oil burner parts, Aquastat, controls, elements, upper and lower thermostats, gas valves, thermo couplers, anodes, flue baffle, flue piping.
- ⇒ \$100 replacement allowance for a leaking hot water heater covered under this agreement.
- ⇒ Hot water tank excluded

## Valued Customer Credits

We would like to thank our customers for their loyalty. You will earn 25 Loyalty points for each year you purchase our Platinum Oil Plan or The Platinum HVAC Plan. You may use these credits toward the purchase of a variety of plumbing, heating & cooling equipment. See our Loyalty Program tab on the main page for full details

Annual oil service \$120.00\*\*\*

### Annual Tune-up includes the following:

- Change oil filter (excludes spin on type)
- Check oil pressure at pump
- Examine combustion chamber
- Clean transformer bushes & springs
- Oil burner motor
- Inspect boiler unit for leaks
- Check water fill and pressure
- Check and adjust pump pressure
- Check belts on blower motor and oil motor
- Check Draft at stack
- Check and adjust smoke to "0"
- Check for CO (carbon monoxide)
- Check Stack Temp

- Change oil nozzle
- Clean and adjust electrodes
- Examine combustion head
- Clean CAD cell eye
- Oil circulators and bearing assemblies
- Check oil lines and fitting for leaks
- Check boiler for soot build up
- Check Primary control safety time out
- Check Draft over fire
- Check and adjust draft regulator
- Check Co2 and adjust
- Check and adjust O2
- Check Efficiency

# For Gas and Electric furnaces, Air Conditioners, Heatpumps and Gas Boilers

HVAC annual tune-up \$129.99

Annual tune-up and inspection

Clean outdoor condensing coil (must have out hose bib)

Clean indoor evaporator coil if accessible

Check operating temperatures and pressures

Check for proper refrigerant charge

Check superheat and subcooling

Check temperature between supply and return

Clean condensate trap

Lubricate all moving parts accessible and required

Check all safety controls for proper operation

Check voltage and amperage to motors

Check all wiring and connections

Check electrical heater package on heatpumps

Check and clean pilot assemble

Complete combustion test on heating equipment

Check CO levels on gas units

# Gold HVAC Service plan \$189.99

This plan includes the Annual tune up and a 10% discount on service calls for one full year, Priority service and no extra charge for after hour's emergency calls.

Annual tune-up and inspection includes:

Clean outdoor condensing coil (must have outdoor hose bib)

Clean indoor evaporator coil if accessible

Check operating temperatures and pressures

Check for proper refrigerant charge

Check superheat and subcooling

Check temperature between supply and return

Clean condensate trap

Lubricate all moving parts accessible and required

Check all safety controls for proper operation

Check voltage and amperage to motors

Check all wiring and connections

Check electrical heater package on heatpumps

Check and clean pilot assemble

Complete combustion test on heating equipment

Check CO levels on gas units

# Platinum HVAC service plan \$299.99

This plan includes the annual tune-up and FULL parts and labor coverage for one full year as detailed below.

The following parts and labor will be replaced at no additional cost:

Compressors and heat exchangers under the manufactures warrantee		
Fan belts	Gas valve	Blower motor
Fan control	Expansion check valve	Driers
Thermostats	Limit controls	Thermal couplers
Hot surface igniters	Capacitors	Transformers
Relays	Contractors	reversing vales
Gas pilots	Circulator pumps	Safety controls
Fan blades	Condensate leaks and pans	

## Annual tune-up and inspection includes:

- Clean outdoor condensing coil (must have outdoor hose bib)
- Clean indoor evaporator coil if accessible
- Check operating temperatures and pressures
- Check for proper refrigerant charge
- Check superheat and subcooling
- Check temperature between supply and return
- Clean condensate trap
- Lubricate all moving parts accessible and required
- Check all safety controls for proper operation
- Check voltage and amperage to motors
- Check all wiring and connections
- Check electrical heater package on heatpumps
- Check and clean pilot assemble
- Complete combustion test on heating equipment
- Check CO levels on gas units

## General Conditions

1. We reserve the right to inspect and approve the equipment covered before accepting the Service Agreement. Initial repairs required to put the burner in an acceptable condition are not covered. All plans will automatically be renewed from year to year unless terminated by either party giving 30 days written notice.
2. If buyer permits any persons other than our employees to render service to the equipment except as instructed by us, the plan is void.
3. Plans include only the repair and replacement of parts specifically listed herein, which are defective due to ordinary wear. They do not cover any service or repairs to the entire boiler or burner, heat exchangers, jackets, water heaters or any part not specified in the plan. Baseboard heating, piping and ductwork are not included.
4. We are not responsible for replacement parts that are obsolete or not obtainable.
5. We shall not be liable for any loss, damage or injury arising from the services performed or parts supplied under this Agreement unless the loss, damage or injury is caused directly and solely by our own negligence.
6. We shall not be liable for any loss, damage or injury which results directly or indirectly from the conditions of the customer's chimney, oil supply, gas supply, oil tank or equipment not covered by this agreement, or unoccupied homes.
7. This agreement covers only labor and/or parts required directly on the oil burner, controls and specified other parts, which are a part of the heating system. Service labor and parts required as the result of abnormal conditions, such as fire, floods, hurricanes, strikes or other acts of God, or improperly installed equipment, or failure of purchaser to properly maintain the heating, air conditioning and domestic hot water heating systems; power interruptions; blown fuses or circuit breakers; water damage; thermostat not calling for heat; failure of purchaser to maintain sufficient oil levels in tank.
8. We do not guarantee the availability of any repair or replacement parts.
9. Prices quoted refer only to burners up to two gallons per hour. Prices for others are available on request.
10. This Agreement contains the entire Agreement of the parties hereto and there are no promises, terms, conditions or obligations other than printed herein.
11. There will be no refunds on any unused portion of the plan, although it may be transferred to a new occupant subject to approval.
12. Emergency service is defined as no heat or hot water during the heating season, serious oil leaks or other dangerous situations. Medical reasons for Air Conditioning is consider an emergency. All other calls are handled during normal business hours- Monday through Friday 7:30am to 4:00pm.

**13. A clogged nozzle is not covered under this plan. There will be a service fee for any units that fail because of a clogged or dirty nozzle. We can not control your fuel quality.**

**14. There may be a freight charge for getting and returning factory warranted compressors and or heat exchangers and replacement parts to the manufacture that will be the customers responsibility.**

Keep this for your records.